

REQUEST FOR PROPOSAL  
FOR  
SELECTION OF AGENCY  
FOR  
PROCUREMENT, SUPPLY AND MAINTENANCE OF BARCODE SCANNER

NIT Number: - BSEDC/313/2021; Dated: 18/01/21



Bihar State Electronic Development Corporation Limited  
Beltron Bhawan, Shastri Nagar,  
Patan- 800 0023, Bihar

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Website:- [www.bsedc.bihar.gov.in](http://www.bsedc.bihar.gov.in) & [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in)

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RFP for Selection of agency for Procurement, Supply and maintenance of **BARCODE SCANNER**

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## 1. GENERAL INSTRUCTIONS

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Bihar State Electronics Development Corporation Ltd. (BSEDC) intends to purchase **BARCODE SCANNER SYSTEM** for districts to be used in DVDMS(Drug & Vaccine Distribution Management system) of C-DAC under National Health Mission (NHM) for State Health Society, Bihar.

Total number of Bar code scanner to be delivered is 792 which may be increased or decreased based on actual requirement.

The invitation to the bid is for "Selection of agency for Procurement, Supply and maintenance of **BARCODE SCANNER** ". Submission of bids shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications. This section provides general information about the Issuer, important dates and addresses and the overall eligibility criteria for the bidders.

### *ISSUER*

The Bihar State Electronics Development Corporation Ltd. (BSEDC) (herein after referred to as BSEDC) a undertaking of Department of Information Technology, Govt. of Bihar, invites proposals from leading manufactures or their authorized partners in the respective Industry for "Procurement, supply and maintenance of **BARCODE SCANNER**" .

### *CONTACT PERSON*

**Managing Director,**  
Bihar State Electronics Development Corporation Ltd.  
BELTRON Bhawan, Shastri Nagar,  
Bailey Road, Patna- 800 023  
Bihar.

*KEY EVENTS & DATES*

<b>Event</b>	<b>Target Date</b>
Tender Processing Fee (TPF) (Non-Refundable)	Rs. <b>500.00 + GST @18%</b> to be paid through e-Payment mode (i.e. NEFT/RTGS, Net Banking, Credit/Debit Card) only.
Tender Fee/Cost of BOQ (Non-Refundable)	Rs. <b>5,000.00</b> to be paid through e-Payment mode (i.e. NEFT/RTGS, Net Banking, Credit/Debit Card) only.
Earnest Money Deposit (EMD)	Rs. <b>10,00,000.00 (Ten lakhs)</b> to be paid either through online mode or manual mode (BG) In case of manual mode of payment of EMD, the original hardcopy of the EMD which may be a BG should be submitted in the tendering authority office within the next working day after tender closing date. DD/BG Should not be of later date i.e. last date of bid submission.
Request & Sale of Tender Document Date and Time	19/01/2021 from 12:30 pm
Last date to submit queries for clarifications on the Tender Document	27/01/2021 till 5:00 pm
Date and Time for Pre-Bid conference	28/01/2021 at 12:30pm
Submission of Tender Date and Time	22/02/2021 at 3:30 pm
General Bid Opening Date and Time	23/02/2021 at 12:30 pm
Technical Bid opening Date and Time	will be declared later on
Financial Bid opening Date and Time	will be declared later on

Note:- This bid document is available on website: [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in) Submission of bid is allowed after uploading of the e-Forms (i.e. after Pre-bid clarification) through [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in) only.

**Note:- This Tender Document is not transferable.**

*PROCUREMENT OF RFP DOCUMENT*

The RFP document can be downloaded from the website [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in) in order to attend the pre-bid meeting and response for his/her queries. The cost of tender document will be as per RFP Clause 1.16 which is non-refundable. This fee shall be paid through e-payment only prior to tender submission time line.

### *PRE-BID CONFERENCE*

BSEDC shall organize a Pre-bid Conference on the scheduled date and time at Beltron Bhawan, Patna. BSEDC may incorporate any changes in the RFP based on acceptable suggestions received during the interactive Pre-bid conference. The decision of the BSEDC regarding acceptability of any suggestion shall be final in this regard and shall not be called upon to question under any circumstances. The prospective bidders shall submit their questions in writing to reach BSEDC on or before date and time mentioned in section 1.3. It may not be possible at the Pre-Bid conference to answer question which are received late. The responses will be conveyed to all the prospective bidders (by way of hosting amendments/clarifications on the website i.e. at [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in) ) in accordance with the respective clauses of the RFP and no participant would be intimated individually about the response of the BSEDC.

Maximum 2 (two) personnel from each bidder will be allowed to participate in the pre-bid conference.

### *AMENDMENT OF RFP DOCUMENT*

BSEDC may, for any reason, whether at own initiative or in response to a clarification requested by prospective Bidder, modify the bidding document by amendment. All the amendments made in the document would be published in the website of Procurement, Supply and maintenance of **BARCODE SCANNER** [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in). All such amendments shall be binding on bidders. The bidders are also advised to visit the aforementioned website on regular basis for checking necessary updates. The BSEDC reserves the rights to amend the dates mentioned in section 1.3 of this volume for bid process.

### *DEADLINE FOR SUBMISSION OF PROPOSAL*

Proposals for “Selection of agency for Procurement, Supply and maintenance of **BARCODE SCANNER**” and allied items must be uploaded on the site [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in) as per defined schedule in section 1.3.

BSEDC shall not be responsible for any delay in uploading the documents. No further correspondence on this matter will be entertained.

**ELEGIBILITY CRITERA**

- 1) The Bidders should be an OEM or its Authorized partner and should be registered with GST, Government of India. Enclose copy of the valid Registration No.
- 2) The Bidder should be a firm / Company with valid registration in India
- 3) The Bidder should be registered company under Indian Company's Act 1956
- 4) Bidder should have an ISO certification. The bidder should enclose a copy of quality certificate from a globally recognized institution for their manufacturing/ assembly/system integration facilities anywhere located in INDIA or abroad.
- 5) The GSTIN registration number of the Bidders, as well as PAN number of the firm allotted by the Income Tax Department should be submitted, failing which bidder's bid would become invalid & same shall be rejected.
- 6) Bidder at the time of bidding should not have been blacklisted by any State Government or by any State agencies in India.
- 7) Bidder must bid with one year warranty and AMC for extended one year. Incomplete bids shall be rejected.
- 8) The bidder's average yearly sales turnover from the sale of IT Equipment should be at least Rs. 1 Crore during 3 financial years i.e. 2017-18, 2018-19. & 2019-20. Bidders must submit copy of audited balance sheet as proof of turnover, highlighting the turnover part. Bidder may attach CA certificate in this regard.
- 9) In view of office memorandum F.No. - 06/18/2019-PP dated 23rd July, 2020, issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, All Tenderers, vendors or service providers should comply to the restriction under rule 144 (xi) of General Financial Rule (GFRs). If any of the bidders fail to comply then their bids shall be rejected. (For more clarity kindly read complete clause available on the website of Ministry of Finance, Government of India).  
An undertaking by authorised signatory must to be submitted by each bidder regarding compliance of amendment in GFR dated 23/07/20 mentioned above.
- 10) Bidder must have experience of supply of IT equipments in Govt Deptt/PSU/BANKs with multi locations delivery of worth at least Rs. 50 Lacs in last three years i.e. 2017-18, 2018-19 & 2019-20

**11) Bidder must have experience of supply of BARCODE SCANNER in last 5 years as follows:-**

<b>For BARCODE SCANNER</b>	One purchase order of worth Rs. 40 Lacs and above in anywhere in India.
	OR
	Two purchase orders of worth Rs. 21 Lacs and above in anywhere in India
	OR
	Three purchase orders of worth Rs. 14 Lakhs and above in anywhere in India

**The Bidders are requested to furnish documents to establish their eligibility for each of the above clauses. If above mentioned documents will not be furnished by bidder the same would be rejected. Request for subsequent submission of any of the above document may not be entertained.** However, BSEDC reserves the right to seek fresh set of documents or seek clarifications on the already submitted documents. **All documents should be submitted electronically in PDF format. However, Financial Bid should be submitted in XLS format.**

Upon verification/evaluation, if in case any information furnished by the Bidder during evaluation is found to be false/ incorrect, their bid/empanelment shall be summarily rejected/ terminated and no correspondence on the same shall be entertained.

**THE BID SUBMITTED BY ANY BIDDER NOT FULFILLING THE ELEGIBILITY CONDITIONS/CRITERIA STIPULTED ABOVE, WILL NOT BE CONSIDERED AND WILL BE REJECTED.**

#### *Selection OF BIDDERS*

1. Bidder quoting lowest price of barcode reader will be declared successful.
2. Selected Bidder will have to enter into a written agreement with BSEDC for honoring all tender conditions and adherence to all aspects of fair trade practices in executing the purchase orders placed by BSEDC on behalf of its clients.
3. No. of bar code scanner to be purchased is 792 which may be increased.
4. Procurement of bar code scanner is for State Health Society, Bihar, but if required in special cases, BSEDC may place purchase order of bar code scanner for other departments/offices also on the same quoted rate and bidder will have to supply barcode scanner in other Govt Deptt/offices also on the same quoted rate during validity of the agreement.
5. In the event of an selected Company or the concerned division of the Company is taken over/bought over by another company, all the obligations and execution responsibilities under the agreement with the BSEDC, should be passed on for compliance by the new company in the negotiation for their transfer.
6. If the name of the product is changed due to any reason, the renamed product should have equivalent or superior technical specifications.
7. In case any selected bidder refuses to sign agreement within 15 days of communication from BSEDC, the offer would be treated as withdrawn.



8. In case of selected bidder is found in breach of any conditions(s) of tender of supply order, at any stage during the course of supply/installation or warranty period, the legal action as per rules/laws, shall be initiated against the bidder and EMD/Security Deposits shall be forfeited, besides debarring and blacklisting the bidder concerned for at least three year, for further dealings with BSEDC Ltd.
9. BSEDC may, at any time, terminate the agreement by giving written notice to the empanelled bidders without any compensation, if the selected agency becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to BSEDC Ltd.

*DELIVERY, INSTALLATION AND PENALTY*

1. All the items would be delivered, installed and commissioned within 4 weeks of time at end user destination. However, BSEDC Ltd. may ask the Bidder/Manufacturer to deliver the items at BSEDC Ltd. for verification prior to delivery, installation and commissioning at user site..

Delivery and installation at site is to be strictly adhered to in view of the strict time schedule for implementation of projects. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per purchase order, (will render the Bidder/Manufacturer liable for damage at the rate of 1% (one percent) per week subject to a maximum of six weeks and thereafter BSEDC Ltd. holds the option for cancellation of the order for pending supply, and procure the same from any other Manufacturer, forfeiting the EMD/Security deposit of the Manufacturer.

Proof of Delivery/Installation duly signed by the User/Department local officials, with his name, date of delivery, designation and office seal, legibly recorded, should reach BSEDC Ltd. head Quarter, Shastri Nagar, Patna within 30 days after the date on which the item(s) was delivered/installed.

2. The agency shall provide system manual and user manual along with each item supplied, even if more than one item is ordered for a single location.

**PAYMENT TERMS**

1. A bill/Invoice needs to be submitted (in triplicate) in the name of BSEDC Ltd. Patna soon after the delivery of the items along with a copy of the duly receipt delivery challan.
2. The vendor has to submit the self-certification letter before claiming the payment, stating that they have delivered (in case of payment after delivery)/installed (in case of payment after installation) the equipment's items properly as per purchase order (P.O. no. \_\_\_ and date \_\_\_ ) in the specified sites (site names as Annexure or write herewith) which has been provided by BSEDC Ltd.
3. Delivery & installation has to be done by the same vendor at the correct address on their own cost.
4. The payment will be made to vendor as per following:

<b>Sl. No.</b>	<b>Percentage (%) Payment</b>	<b>Condition/Milestone</b>
1	0%	No Advance payment shall be made.
2	80 %	On successful delivery, installation / commissioning at end user site and submission of delivery and installation report duly signed by end user.
3	10 %	On successful verification by BSEDC or BSEDC authorized third party.
4	10%	On trouble free functioning for one year or submission of BG of equivalent value with fifteen months validity after verification.

Note:- Remittance charge on payment made shall be borne by the bidder.

5. Payments shall be subject to deductions of any amount for which the selected vendor is liable under the agreement. Further, all payments shall be made subject to statutory deduction of Taxes.
6. With every invoice an undertaking by bidder is to be submitted as "rates charged are reasonable and competitive with the current market price.

### *WARRANTY & MAINTENANCE*

I. Normal warranty period is one year for BARCODE SCANNER. However the bidder must give the annual rates (in % terms) of extension of warranty for additional period of one year.

II. The bidders would give comprehensive on-site warranty (COS) that the equipment would continue to Conform to the description and quality as specified for the period on all items from the date of delivery and verification of the said equipment to be purchased and that notwithstanding the fact that BSEDC Ltd. May have inspected and/or approved the said equipment, if during the aforesaid period of warranty, the said equipment be discovered not to conform to the description and quality aforesaid or have determined (and the decision of BSEDC Ltd., will be final and conclusive), BSEDC Ltd. will be entitled to reject the said equipment or such portion thereof as may be discovered not to conform to the said description and quality, on such rejection the equipment will be at the seller's risk and all the provisions relating to rejection of goods etc., shall apply. The supplier shall if so called upon to do, replace the equipment etc., or such portion thereof as is rejected by BSEDC Ltd., otherwise the supplier shall pay such damage as may arise by the reason of the breach of the condition herein contained. Nothing herein contained shall prejudice any other right of BSEDC Ltd. Under this contract normally, purchase orders will be released for only One year warrantee. BSEDC Ltd. may however, clarify at the time of purchase order that whether items are under One year or 01 year warranty (extended warranty). Bidder must quote their rate of AMC (comprehensive) positively in financial bid in % terms of total cost.

III. In addition to warranty as mentioned in clause (ii) above, the bidder shall during the warranty period replace the parts, if any, and remove any manufacturing defect, if found during the above said period, so to make the equipment operative. The bidder shall also replace parts of equipment, in case it is found to be malfunctioning and defective, and that the equipment cannot be put to operation otherwise. This also includes the cost towards labor by the bidder.

**Special Notes:**

- 1 Selected agency shall have to enter into a written agreement with BSEDC for honoring all tender conditions and warranty maintenance support, through a mechanism suitable to vendor and BSEDC both.
- 2 Selected agency shall have to maintain an on-line fault booking & monitoring system for complaints including submission of Quarterly Reports or reports as and when required by BSEDC. Selected vendor has to provide a link, so that, reports can be viewed and downloaded.
- 3 The Vendor should fulfill the following conditions during warranty period:-

The complete system should be under one year's free comprehensive on site (COS) warranty support service from the date of installation and acceptance (as the case may be) should fulfill the following conditions during warranty :-

- a) Any failure in the systems or a subsystem thereof should be rectified within maximum 24 hours; otherwise penalty will be levied per day per item/system at the rate of 0.25% equipment value. Maximum penalty during the warranty period will be limited to 10% of the equipment value in a year. Beyond that BSEDC reserves the right to terminate the rate contract and forfeit the PBG submitted by the vendor. For this successful vendor will maintain call log and facility of lodging complaints on telephone or website with complaint No, Date & Time given to the complaint.
  - b) Any system failing at subsystems level at least three times in three months, displaying chronic system design or manufacturing defects or quality control problem will be totally replaced by the Manufacturer at his cost and risk within 30 days.
4. On completion of the Warranty period, the **performance** Security Deposit without any interest accrued shall be released after certifying that proper support has been provided during warranty period of three year for all the items. If considered necessary, suitable amount of penalty shall be recovered from the Vendor out of their due payments or from their Security Deposit or by raising claims, while releasing the Security Deposit.
  5. If vendor refuses to honor this extended warranty support, vendor may be debarred from participating in similar future tenders.
  6. The bidder will have to intimate to BSEDC Ltd. in written regarding the expiration of warranty period before 3 (three) months from the date of expiry of warranty of equipments/items.

#### *A. FORCE MAJEURE*

Neither party shall be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as Force Majeure which is beyond the control of any of the parties, including, but without limited to, fire, flood, explosion, acts of God or any Governmental body, public disorder, riots, embargoes, or strikes, acts of military authority, epidemics, strikes, lockouts or other labour disputes, insurrections, civil commotion, war, enemy actions. If a Force Majeure arises, the Bidder shall promptly notify BSEDC Ltd in writing of such condition and the cause thereof. Unless otherwise directed by BSEDC Ltd, the successful bidder shall continue to perform his obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The successful bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events shall continue to prevent or delay such performance.

#### *B. EARNEST MONEY/SECURITY DEPOSIT AND TENDER FEE*

- a) The General Bid should also contain relevant supporting documents and Earnest Money Deposit (EMD) of Rs. 10,00,000 (Rupees Ten Lakhs only) by Irrevocable Bank Guarantee (valid 210 days) of any nationalized/ scheduled bank drawn in favour of "Bihar State Electronics Development Corporation Ltd, Patna" & Tender Fee of Rs. 5,000 (Rs. Five Thousand only) through online payment mode only.
- b) The Earnest Money Deposit of the unsuccessful bidders will be refunded without any interest within one month of the issuance of empanelment of bidder.
- c) EMD of successful bidder whose tender is accepted for undertaking the work assigned will be returned after submission of Performance Security deposit.
- d) The successful bidder will submit a Contract Security deposit of 10% of contract value. The same would be a Bank Guarantee and would have to be submitted at the time of agreement with 15 (Fifteen) month validity from of signing of the agreement.
- e) The successful bidder will also submit an acceptance of the Letter of Intent within seven days.

2. NOTICE INVITING TENDERS

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Bihar State Electronic Development Corporation Limited  
Beltron Bhawan, Shastri Nagar,  
Patan- 800 0023, Bihar  
Phone:- 0612-228 1856/228 1857 Fax:- 0612-228 1857  
Email ID- [jitendra.itm@gmail.com](mailto:jitendra.itm@gmail.com)

Tender/NIT No.:- BSEDC/313/21

Dated: - 18/01/21

**Selection of Agency for procurement, supply and maintenance of BARCODE SCANNER SYSTEM with one year warranty**

E-Tenders are invited from the Original Equipment Manufacturers or their authorized partners by Bihar State Electronics Development Corporation Ltd. for Empanelment of vendors for Selection of Agency for procurement, supply and maintenance of BARCODE SCANNER SYSTEM with one year warranty. **The details of the Tender document are available on the website:-**  
[www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in).

Last date for submission of Tender (Only through e-Tendering): 22/02/2021 till 03:30PM. The submission of tender will only be allowed after amendments if any, as a result of Pre-bid meeting.

Sd/-  
Managing Director

*INSTRUCTIONS TO BIDDERS*

There are three parts of tender document namely:-

- ✓ General Bid
  - ✓ Technical Bid
  - ✓ Financial Bid
- i. The tender should be submitted through e-Tendering / e-Procurement portal only. No other form of tender submission will be valid for evaluation.
  - ii. Tenders duly filled and accompanying all supporting documents, should be uploaded in the e-Procurement / e-Tendering portal as per the defined schedule, after which no tender would be accepted and would be able for outright rejection.
  - iii. The bidders can submit the EMD in form of Bank Guarantee or can pay the EMD amount through e-payment prior to the last date of tender submission.
  - iv. The online bids will be opened at BIHAR STATE ELECTRONICS DEVELOPMENT CORPORATION LTD., Beltron Bhawan, Shastri Nagar, Patna- 800 023. The technical Bids of only those Bidders will be opened who have been short listed from the General bids. Similarly, financial bid of only technically qualified bidder will be opened.
  - v. Tenders should be fully in accordance with the requirements and as per the Terms and Conditions stated in the RFP.
  - vi. All offers should be made in English. Conditional offers and offers qualified by such vague and indefinite expression such as “Subject to immediate acceptance”, “Subject to prior sale” etc. will not be considered.
  - vii. The Price and conditions of the offer should be valid for at least a period of 365 days from the date of tender opening. Quotations/ Bids with validity of less than 365 days may be rejected.
  - viii. Modification of specifications and extension of closing date of tender, if required, will be made by an Addendum/Corrigendum which will be uploaded on website [www.eproc2.bihar.gov.in](http://www.eproc2.bihar.gov.in).
  - ix. Bidders shall carefully examine the tender documents and the technical specification and fully inform themselves as to all the conditions and matters, which may in any way, affect the work or the cost thereof.
  - x. If a bidder find discrepancies in or omissions from the specification or other documents, or if there is any doubt as to their meaning, he should at once notify BSEDC Ltd. This however does not entitle the bidder to ask for time beyond the due date fixed for receipt of tenders.
  - xi. Submitted tender forms, with overwritten or erased or illegible rate or rates not shown in figures and words in English, will be liable for rejection. In case of discrepancy between words and figures noted against each items of the tender and between unit rates and the total amount, the decision of the tender issuing authority (BSEDC Ltd.) will be final and binding on the bidders. Total of each item and grand total of whole tender should be clearly written. Clerical and arithmetical mistakes may result in rejection of the tender.
  - xii. The terms of payment delivery and acceptance applicable in this case and indicated in the General Terms and Conditions BSEDC Ltd. on behalf of the State Govt. Or its BSEDC may, in exceptional cases, consider alternative terms than those specified.
  - xiii. In comparing tenders and in making awards BSEDC Ltd may consider such factors as

- Compliance with the specifications, relative quantity of supply, ability to provide repairs and maintenance service, the time of delivery and such other conditions as it may consider relevant.
- xiv. Request from the bidder in respect of additions, alterations, modifications, corrections etc. of both terms and conditions or rates after opening of the tender will not be considered.
  - xv. The bidder shall make its own arrangements, for supply, installation and commissioning of materials at destination.
  - xvi. While tenders are under consideration, bidders and their representatives or other interested parties, are advised to refrain from contacting by any means Purchaser's personnel or representatives, on matters relating to the tenders under study. BSEDC Ltd. if necessary will obtain clarification on tenders by requesting such information from any or all the bidders either in writing or through personal contact as may be necessary. The bidder will not be permitted to change the substance of his offer after the tenders have been received in BSEDC Ltd.
  - xvii. Any attempt by any bidder to bring pressure of any kind, may disqualify the bidder for the present tender and the bidder may be liable to be debarred from bidding for BSEDC Ltd. tenders in future for a period of three year.
  - xviii. Bidder should not be blacklisted by any State or by any State agencies.

*DOCUMENTS TO BE FURNISHED WITH GENERAL BID*

Documents advised to be furnished along with General Bid in the following order. For the General Bid, Bidders should upload attested scanned copies of the following basic documents along with the bid.

- i. Copy of GSTN Registration number allotted.
- ii. Copy of PAN/TIN number of the Bidder/Manufacturer allotted by the Income Tax Authorities.
- iii. Proof of annual turnover of the Bidder (audited P/L account or CA certified financial) has to be submitted.
- iv. Bidder should attach self certified photo copy of Purchase orders as per eligibility criteria.
- v. Certificate of Registration of Manufacturer as per eligibility criteria. Registration number of the firm along with the APPLICABLE TAXES/BST/TIN No. allotted by the sales tax authorities should invariably be given in the tender bid.
- vi. If the bidder is authorized partner, MAF should be published.
- vii. The valid income Tax Clearance Certificate should also be given.
- viii. Necessary detailed technical write-up highlighting the features of the system offered.
- ix. Reports published in journals comparing the offered product with other similar products.
- x. Any other document which the bidder feels necessary to support his bid.
- xi. All work orders, experiences and other credentials as defined in Eligibility Criteria of this RFP**
- xii. The Manufacturer should also furnish the following with the General Bid



- a) The address of the OEM's Country Office & Local office in Bihar (along with telephone/mobile /fax /e-mail/web address).
  - b) The details of Service New work (Service station with Address, Officer-in-charge, and No. of service engineers, Area Covered etc.) available across Bihar.
- xiii. Bidder has to furnish an undertaking for providing all sort of technical help to their local office or their system integrator.
- xiv. In view of office memorandum F.No. - 06/18/2019-PP dated 23rd July, 2020, issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, All Tenderers, vendors or service providers should comply to the restriction under rule 144 (xi) of General Financial Rule (GFRs). If any of the bidders fail to comply then their bids shall be rejected. (For more clarity kindly read complete clause available on the website of Ministry of Finance, Government of India).  
An undertaking by authorized signatory must to be submitted by each bidder regarding compliance of amendment in GFR dated 23/07/20 mentioned above.

**Note:** - In case the Bidder has no local presence in Bihar he may furnish an undertaking for establishing the same within 30 days from the Awarding of Contract.

#### *E-PROCUREMENT RELATED INSTRUCTIONS*

1. For all tenders published through e-Proc2.0 website [eproc2.bihar.gov.in](http://eproc2.bihar.gov.in), the bidder shall submit the bid/tender online on e-Procurement 2.0 platform at [eproc2.bihar.gov.in](http://eproc2.bihar.gov.in). Physical bid submission is not allowed and shall not be entertained for any reason.
2. Prerequisites for submission of online bid on [eproc2.bihar.gov.in](http://eproc2.bihar.gov.in) for a bidder are:
  - a. The bidder must have a Class II/III Digital Signature Certificate (DSC) with Signing & Encryption certificate.
  - b. A valid account registration (User-id & password) of the above website for participating in tenders published through it.
  - c. Bidder needs to pay portal registration/ renewal fee through online modes listed/ provided through the e-Procurement 2.0 platform.
  - d. Users need to map the DSC to their respective account to enable submission of bids on the platform.
  - e. Existing DSC can be used if they've validity and complies with point 'a' above.
  - f. Bidders can purchase DSC from any of the Controller of Certifying Authority (CCA) authorized agencies.
3. As per GoB order 752 dated 21/08/2020, cost for new registration is Rs.1000.00 and renewal is Rs.500.00. The registration validity is for one year.
4. The bidders shall submit their eligibility and qualification details, Technical bid, Financial bid etc., in the online standard formats given in e-Procurement 2.0 web site at the respective stage only. The bidders

shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria / technical bids and other certificate /documents in the e-Procurement 2.0 web site. The bidder shall digitally sign on the supporting statements, documents, certificates, uploaded by him, owning responsibility for their correctness/authenticity. The bidder shall attach all the required documents for the specific tender by uploading the same during the bid submission process as per the tender notice/ bid document.

5. All the required documents should be attached at the respective places as mentioned in the tender document/ e-forms else the tender of the bidder is liable to be rejected.
6. Tender Processing Fee (TPF) shall be paid through online modes ( i.e. NEFT/RTGS, Debit/ Credit Card, Net Banking) only in e-Procurement 2.0 platform.
7. Cost of BOQ/ Form Fee shall be paid through online modes ( i.e. NEFT/RTGS, Debit/ Credit Card, Net Banking) only in e-Procurement 2.0 platform.
8. All NEFT/ RTGS payments are to be made as per the instructions printed on the NEFT/ RTGS challan.
9. Earnest Money Deposit (EMD) can be paid either through online mode ( i.e. NEFT/RTGS, Debit/ Credit Card, Net Banking) or by way of Bank Guarantee (BG). In case payment of EMD is done through BG, the scanned copy of EMD (BG) should be uploaded online at relevant section as detailed out in the tender document and the original hardcopy of the EMD i.e. BG should be submitted as per instructions specified in the tender document.

**Note:** Bids along with necessary payments must be submitted as per instructions provided and before the date and time specified in the NIT/Tender document/ RFP/ EOI published on [eproc2.bihar.gov.in](http://eproc2.bihar.gov.in). The e-Procurement portal/ Department/Tendering Authority doesn't take any responsibility for the delay / Non Submission of Tender / Non Reconciliation of online Payment caused due to Non-availability of Internet Connection/ Network Traffic / Holidays or any other reason.

10. The tender opening and evaluation will be done through online mode only.
11. Any corrigendum or date extension notice will be published on the above e-Procurement website only and it is the responsibility of the bidder to regularly check the status on the e-Proc2.0 website.
12. For any support related to e-Procurement process, bidders may contact at following toll free no. or address:

**Toll Free No. 1800 572 6571,  
Email Id: - eproc2support@bihar.gov.in**

**mjunction services limited,  
RJ Complex, 2<sup>nd</sup> Floor,  
Canara Bank Campus, Khajpura,  
Ashiana Road,  
P.S. - Shashtri Nagar,  
Patna- 800014**

**GENERAL BID**

## 3. GENERAL BID

*TENDER FORM*

Indicative e-Forms (it may be changed and uploaded after corrigendum if any)

<b>Bihar State Electronics Development Corporation Ltd. Patna</b> (A Govt. of Bihar Undertaking)						
<b>Tender Form</b>						
<b>Details of the firm participating in the Tender no.:- BSEDC/313/21 dated:- 18/01/21</b>						
1	Name of Bidder					
2	Name & Designation of Authorized Signatory					
3	Registered office Address					
4	Factory/Go-down Address					
5	Year of Establishment					
6	<b>Type of Firm</b>	<b>Public Limited</b>	<b>Private Limited</b>			
	<b>Put Enter "Yes"</b>					
7	Telephone Number(s)/Mobile					
8	Website					
9	Fax No.					
10	E-mail Address					
<b>I. The Tender fee amounting to Rs. 5,000/- (Rs. Five Thousand only) has been deposited</b>						
<b>Online Payment only</b>						
<b>Dated</b>						
Copy of this is attached as TDFEE_DOC						
<b>II. Following documents are attached towards the proof of earnest money deposited.</b>						
Sl. No.	Instrument of Earnest Money Deposited (EMD) FD/DD/Banker's Cheque (Local Only)/e-Payment/others	Amount	Number	Starting date for EMD BG	Expiry date for EMD BG	If exempted mark (Yes)
				DD/MM/YYYY	DD/MM/YYYY	
<b>Note 1:-</b> Earnest Money Deposit (EMD) as per details given above, by Demand Draft/Pay order/e-Payment/Irrevocable Bank Guarantee (valid for 15 months from last date of submission of Tender) of any Nationalized/scheduled Bank drawn or others in favour of " <b>Bihar State Electronics Development Corporation Ltd. Patna.</b> "						
Copy of this is attached as EMD_DOC						

**III. ELEGIBILITY CRITERIA:**

**b) Turnover criteria-**

Average Annual Turnover from past three year Rs. 1 Crores. CA audited report must be submitted in support.

**Details of Present/Past turnover of our firm is given as below**

Sl. No.	Turnover (In lakh Rs.)	Year
		2019-20
		2018-19
		2017-18

Copy of audited financial statement is attached as TURNOVER 1 CR\_DOC

**c) Order Value criteria as per eligibility - Experience of similar supplies of order value in last 5 Years :-**

<b>For BARCODE SCANNER</b>	One purchase order of worth Rs. 40 Lacs and above in anywhere in India.
	OR
	Two purchase orders of worth Rs. 21 Lacs and above in anywhere in India
	OR
	Three purchase orders of worth Rs. 14 Lakhs and above in anywhere in India

**Details of the orders given to our firm is given below:**

Sl. No.	Date of Order	No. of Orders	Name of Ordering Authority	Value of the Order in INR

Copy of original orders is attached as ORDER (As the case may be)

**d) Govt Experience Criteria - Experience of handling Govt./PSU/BANK/ Large Enterprises with multi location supply in last three year. The details are given below:****Details of the orders given to our firm is given below:**

Sl. No.	Date of Order	No. of Orders	Name of Ordering Authority (Govt./PSU/Bank/ Large Enterprises)	Value of the Order in INR

Copy of original orders is attached as EXP 1\_DOC

**e) PAN- (Bidder must quote their PAN) The details of bidder's PAN is as follows:**

Name of the bidder	
Copy of PAN is attached as PAN_DOC	

**f) Service Tax Registration No. and APPLICABLE TAXES (Bidder must quote their Service Tax Registration Number and APPLICABLE TAXES). The details are given below:-**

<b>Name of the bidder</b>	
<b>Service Tax no. allotted by Service Tax Department</b>	

Copy of Service Tax registration No. is attached as SERVICETAX\_DOC

<b>g)</b> Digitally Signed copy of entire Original Tender Document and Corrigendum and with one page undertaking by the firm submitted (format is Annexure after this Tender form)	
Copy of entire original Tender document and corrigendum and with one page undertaking by the firm is attached as SIGNEDTD_DOC	
<b>h) Quality Certification-</b> The Bidder should have ISO certification	
Copy of Quality certificates is attached as QC_DOC.	
<b>(i) Contact details: contact details of service centre and service engineer as paper section 1.8, Corrigendum and Annexure-A</b>	
Copy of Contact Details is attached as SC_DOC.	
<b>(J) Bid Letter: As per section 4.1</b>	
Copy of Bid letter is attached as BIDLET_DOC.	

**Declaration:-**

I do hereby declare that copies of above documents have been attached at the right and correct hyperlink provided with the correct document name in the next page. In case documents have been attached at wrong place, our Tender is liable to be rejected.

**Signature & Seal of the Bidder**

*CHECK LIST***CHECK LIST**

Evaluation will be done as per the information provided in the checklist. Hence unattached checklist may be rejected.

**Check List for Document Submission**

<b>Sl. No.</b>	<b>Checklist Item Description</b>	<b>Reference</b>	<b>Document Name</b>	<b>Document attached (YES/NO)</b>
1	Submission of Tender document Fee	Section	TDFEE_DOC	
2	Submission of EMD	Section	EMD_DOC	
3	OEM Certificate for last 10 year	Section	OEMCERT_DOC	
4	Bid Letter	Section	BIDLET_DOC	
5	Turnover Eligibility Criteria (1 Crore)	Section	TURNOVER 1 CR_DOC	
6	Experience criteria in Govt	Section	Exp_DOC	
b	Experience of supply of Barcode Scanner	Section	ORDER 2 LAKH_DOC	

Note: - All documents should be attached at right places otherwise it will rejected.

I do hereby declare that the following self-attested copies of the documents have been submitted with the Tender Document.



**BIDDER UNDERTAKING****Undertaking by the Bidder**

I have read all the terms, conditions, enclosures and the whole tender document No..... Dated ..... (Page number 1 to.....) and corrigendum (if any) No..... Dated (Page no1 to page no.....) and have understood the contents. As a token of acceptance of all the terms of tender, I am here by submitting the entire tender document and the full corrigendum electronically in PDF format by using the allotted digital signature. I am also authorized by my firm to fill in this tender and therefore I am submitting this in the form of undertaking. Apart from that I agree to abide by the following:

1. Certificate of satisfactory past performance (last 3 year) has been enclosed.
2. We will ensure that a minimum of 98% uptime, calculated on an annual basis is achieved for the supplied items.
3. We shall give benefit of any price reduction found by the time of placing the supply order.
4. We agree to accept partial order if it is placed.
5. We have quoted rates of items for 1 year comprehensive on-site (COS) warranty, with spare and labour charge.
6. We agree to maintain/support the quoted items after warranty period as well. In case the item quoted is imported, direct shipment of the entire machine/item including add- ones from OEM, is ensured & would be provided. It is undertaken that no item supplied is used/reprocessed or refurbished in any manner either in part or otherwise.
7. We have state wide infrastructure support in the form of franchises or service centers in more than 9 Divisional Offices or 20 Service Engineer's at various Districts.
8. We have not been blacklisted by any State or by any State agencies in India.
9. The above document is executed on \_\_\_ / \_\_ / 2021 at (place) \_\_\_\_\_ and we accept that if anything out of the above information is found wrong during the bid process or in period of empanelment of items, our tender or empanelment shall be liable for rejection/cancellation.
10. We hereby undertake that all the components/ parts/assembly are original and no duplicate parts are used in the entire manufacturing process.

Name of Person: \_\_\_\_\_

Complete Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature &amp; Seal of the Bidder

**Undertaking of Authenticity for BARCODE SCANNER SYSTEM Supplies**

**To,  
Managing Director  
BSEDC Ltd. , Beltron Bhawan  
Shastri Nagar,  
Patna- 800 023**

**Sub:- Supply of BARCODE SCANNER SYSTEM**

Ref.:- 1. Your Tender No.- \_\_\_\_\_ dated \_\_\_\_\_

We hereby undertake that the components/parts/assembly used in the equipments under the above shall be original. New components/parts/assembly is only from respective OEMs of the products and that no refurbished/duplicate/second hand components/parts/assembly is being used or shall be used.

Should you require, we hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM suppliers at the time of delivery or within a reasonable time.

In case of default and we are unable to comply with above at the time of delivery or during installation, for the BARCODE SCANNER SYSTEM already billed, we agree to take back the item supplied without demur, if already supplied and return the money if any paid to us by you in this regard.

We (system OEM name) also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre/Reseller/SI etc.

**Authorized Signatory**

**Name:**

**Designation:**

**Place:**

### *GENERAL TERMS AND CONDITIONS*

Note: Bidders should read these conditions carefully and comply strictly while submitting their tenders.

- 1) Items under the contract: The detailed Technical Specifications of the Systems proposed are given in the Technical BidSection.
- 2) Opening and Validity of the Bids: The Technical Bids of only the bidders, short listed from the General bid, will be opened. The bids will be opened on scheduled date and time even in case of absence of the bidders. Financial bid should be valid for a minimum period of 365 days from the date of tender opening for placing the initial order.
- 3) BSEDC Limited reserves the right to cancel/abrogate the whole or a part of this tender document without assigning any reason (s).
- 4) In the event the Bidder/company or the concerned division of the Bidder's Company is taken over/bought over by another company, all the obligations under the agreement with BSEDC Ltd., should be passed on for compliance by the new company in the negotiation for their transfer.
- 5) The Bidder will have to enter into written agreement with BSEDC Ltd. for honoring all aspects of fair trade practices in executing the purchase orders placed by BSEDC Ltd. by responding to this tender.
- 6) Change in Product Name: If the name of the product is changed for describing substantially the same in a renamed form, then all techno financial benefits aspects with respect to the original product, shall be passed on to BSEDC Ltd. and the obligations with BSEDC Ltd. taken by the Bidder with respect to the product with the old name shall be passed on to the product so renamed.
- 7) All the terms and conditions for the supply, testing and acceptance, payment terms, deduction, penalty etc. will be as those mentioned herein and no change in the terms and conditions by the bidders will be acceptable. Alterations, if any must be done 24hrs before the time of closing (last date and time) of submissions. Such alterations in the tender bids should be attested properly by the bidder, failing which, the tender will be rejected.
- 8) BSEDC Ltd. will not be responsible for any delay on the part of the bidder in obtaining the terms and conditions of the tender notice or submission of the tender bids.
- 9) For all the parts/controller cards/devices, the make and model should be mentioned in the technical bid with complete details.
- 10) The Successful Bidder must open a local office (If non-existent) within the geographical and administrative boundaries of the State of Bihar within one month from the Awarding of Contract.
- 11) The system must be supplied in full as per specified configuration for acceptance.
- 12) Testing and acceptance: Normally, testing and acceptance of the systems will be done at

the actual sites of installation or at BSEDC Stores. However, wherever it is considered necessary, testing and acceptance may be done at the time of delivery or Factory premises of the Manufacturer. In that case the items which are accepted after testing should be sealed inside carton under the joint signature of the representatives of BSEDC Ltd. and Manufacturer's representative and then sent along with the packing list giving serial numbers and part numbers of all possible items and copy of the acceptance test report to the site. All aspects of safe delivery shall be the exclusive responsibility of the bidder.

BSEDC Ltd reserves the right to reject any item, if found unsuitable and / or not conforming to the approved specifications. The rejected items, if any, shall have to be taken back and replaced by good quality equipment forthwith at the cost of the bidder. No payment will be made for the rejected items. At the destination site, the cartons will be opened only in the presence of Manufacturer's representative and the intact position of the seal for not being tampered with shall also form the basis for certifying the receipt in good condition. During installation at site, if any item is found to be defective or broken, it will be replaced with new one by the Manufacturer at their cost and risk within 30 days.

- 13) A pre-receipted bill/ Invoice shall be submitted in triplicate in the name of Bihar State Electronics Development Corporation Ltd. or designated authority. It shall be done soon after the delivery along with a copy of the duly receipted delivery challan. The payment of the bills will be made as per clause no. 1.12.
- 14) The bidder should provide the system manual and user manual along with each system.
- 15) This shall be binding on the Bidder/ Manufacturer under the terms and conditions of the purchase order to be placed on finalization of the tender process. Hardware vendor should provide all kinds of after sales support during the warranty period.
- 16) Penalty will be not charged if delivery and installation is delayed due to Department reason e-g. site not ready etc.
- 17) The bidder shall enter into agreement with BSEDC Ltd not to supply the items covered under agreement either directly or indirectly through its Authorized Business Partners or third party sellers at a rate less than the 'contract rate' to any organization, Department, PSUs, organization or in market located in Bihar. Prices for similar specification shall not be acceptable higher than market price (whichever is lower). If failing above, BSEDC reserves the right to reject the Bid.
- 18) During the validity of the Contract including the extended period, if the bidder sells any system or sub-system of the same or equivalent configuration to any other Department /Organization in the state of Bihar at a price lower than the price fixed for BSEDC Ltd., the Manufacturer/ bidder shall voluntarily pass on the price difference to BSEDC LTD, failing which BSEDC may consider it as excess payment and

reserves the right to recover the excess money paid on account of lowering of prices.

- 19) BSEDC LTD reserves the right to reject any or all the tenders without assigning any reason whatsoever. BSEDC LTD would not be under obligation to give any clarification to such rejected tenders. BSEDC Ltd may decide not to procure any particular item even after opening the bids.
- 20) Prices should be quoted in Indian National Rupees (INR).
- 21) All disputes are subject to jurisdiction within the geographical and administration confines of Patna only.
- 22) Terms of delivery: Free delivery at site i.e. at user/ consignees' destination place including freight & forwarding Insurance.
- 23) Insurance: Transit Insurance, it will be responsibility of supplier for safe arrival of stores in full and good conditions at consignee's place and purchaser will not pay separately for transit insurance.
- 24) The suppliers shall attend to the complaint within 24 hours of its logging and intimate /display the status of the same to the BSEDC/Onsite Users. They will also submit the status report of complaints to BSEDC on Quarterly basis duly giving a summary of the total complaints received, complaints settled and complaints outstanding with reasons thereof for review of the same. In case the Quarterly Reports are not submitted by the suppliers or the same are not satisfactory, BSEDC reserves the right to take administrative action including short-closure of the rate contract.

*SPECIAL NOTE TO BIDDERS:*

- 1) After finalization of financial bid agreement will be signed. If bidder is an OEM, OEM may authorize their authorized channel partner for supply and installation activity.
- 2) Only one Agent or Subsidiary or distributor who enters into direct agreement with OEM and not through any intermediately channel can only be considered as a valid Channel Partner.
- 3) The foreign manufacturer has to declare with documentary evidence that they have adapted/ tropicalised the equipment to suit Indian climatic conditions and can prove the performance of the same at the premises in India. (Testing facilities required at firms premises are for functional and performance parameters only and not for type testing and environmental testing as these tastings have to be got done from Govt. lab) The firms meeting these conditions, in addition to other conditions of registration in vogue, shall only be considered for registration as 'supplier of imported stores'. Mere submission of test report for environmental testing will NOT be treated as sufficient unless above declaration is also furnished by the importer, along with their application for registration and tender enquiry.

## *BID EVALUATION*

### **GENERAL AND TECHNICAL EVALUATION**

1. A duly constituted Tender Cum Purchase Committee (TCPC) will first select Bidders on the basis of eligibility criteria of this tender. The Bids conforming to the eligibility criterion will be considered for further technical evaluation.
2. The bidders should be ready with the quoted items immediately after submitting their bids. The TENDER CUM PURCHASE COMMITTEE (TCPC) will short list the Technical bids configuration wise on the basis of technical parameters. If required, the short listed Bidders may be asked to bring one of each quoted model or improved latest model of same make as per specifications set out in the tender for technical evaluation, along with their own test and measuring equipments/software at BSEDC HQ or any other site as may be finalized by BSEDC, as per schedule to be intimated to them. In case of improved model, the improved model should not be inferior in any specification than the quoted model. During Technical Evaluation the quoted product shall be physically verified for the required tender specifications, tested for reliability, functionality, benchmarked and other features as decided by the TENDER CUM PURCHASE COMMITTEE (TCPC). In case the vendor fails to bring the quoted products within the prescribed limit given by the BSEDC for evaluation, the bid may be rejected and EMD forfeited. TENDER CUM PURCHASE COMMITTEE (TCPC) may decide to inspect the equipments at Bidder's/OEM's premises.
3. If during the technical evaluation, any of the System fails then no subsequent chance will be given to the Bidder. However, alternate item (1) of already quoted make and model or (2) improved latest model of same make on account of technological trends which meets all the tendered technical specifications and superior in specifications than the quoted model, if available instantly on the spot could be considered by TENDER CUM PURCHASE COMMITTEE (TCPC) for evaluation only once. Based on the demonstration/evaluation test results, Bidders will be short listed. Financial bids of only technically qualified Bidders will be opened.  
**In their own interest the bidders are advised to ensure that the Items brought by them for evaluation conform to all tendered technical parameters/specifications and are functional. Systems not meeting complete tender specifications will not be considered for evaluation.**
4. For Technical Evaluation, Bidders have to ensure the availability of appropriate specialist, along with every type of documentation and consumable required, from their organization for interacting with TENDER CUM PURCHASE COMMITTEE (TCPC) and evaluation team. If the required specialist along with proper documentation is not made available by Bidders, then such defaulting Bidders will automatically be debarred from the tender evaluation process.

## **FINANCIAL EVALUATION**

1. The Financial Bids of only technically qualified bidders will be opened electronically on a specified date and time duly notified. The financial bids will then be passed on to a duly constituted Evaluation Committee for evaluation. If BSEDC considers necessary, revised Financial Bids can be called from the technically short listed Bidders, before opening the original Financial Bids. In that case, the revised bids should not be higher than the original bids (except in case of increase in Govt. taxes/levies/foreign exchange fluctuations) otherwise the bid will be rejected & EMD will be forfeited of such defaulting bidders.
2. L1 bidder will be decided based on lowest sum of "total unit price" , as mentioned in the financial bid format. Bidder must quote for each component in the form. However, purchase order will be given on the lowest total unit price of individual items. Bidders have to quote the price which will be not more than market price.
3. The rate will be finalized based on the Lowest (L1) rate quoted.



**TECHNICAL BID**

#### 4. TECHNICAL BID

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##### *BID LETTER*

To,  
 The Managing Director,  
 BSEDC Limited,  
 Beltron Bhawan, Shastri Nagar,  
 Patna- 800 023

**Reference:- Tender Number \_\_\_\_\_ Dated \_\_\_\_\_**

Sir,

We hereby declare:

- i. We are the OEM/ authorized agents of the manufacturers of the Quoted Items in our solution.
- ii. That we are equipped with adequate maintenance and service facilities within India for supporting the offered items. Our maintenance and service facilities are open for inspection by representatives of Government of Bihar.

We hereby offer to supply the Items and provide the services at the prices and rates mentioned in the attached commercial bid.

In the event of acceptance of our bid, we do hereby undertake:

- i. To supply the equipment and commence services as stipulated in the schedule of delivery forming a part of the attached technical bid.
- ii. We affirm that the prices quoted are inclusive of delivery, installation, and commissioning charges and all sales/service taxes.

We enclose herewith the complete Technical Bid as required by you. This includes:

1. Bid particulars
2. This bid letter
3. Schedule of delivery and installation
4. Warranty and Maintenance
5. Manufacturer's Authorization Form(s)

We agree to abide by our offer for a period of 365 days from the last date of submission of commercial bid prescribed by Government of Bihar and that we shall remain bound by a communication of acceptance within that time.

We have carefully read and understood the terms and conditions of the tender and the conditions of the contract applicable to the tender. We do hereby undertake to provision as per these terms and conditions.

We hereby certify that the Bidder is a Directorate and the person signing the tender is the

constituted attorney.

Bid Security in the form of a Bank Guarantee issued by \_\_\_\_\_ (bank), valid till \_\_\_/\_\_\_/\_\_\_\_(dd/mm/yyyy), for an amount of **Rs. \_\_\_\_\_/- (Rupees \_\_\_\_\_)** is enclosed in the cover containing pre-qualifying requirements.

We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and notification of award of contract, shall constitute a binding contract between us.

**Signature of Bidder (with official seal)**

**BACKGROUND**

792 units of Bar Code scanner is required at Districts level to be used in DVDMS (Drug & Vaccine Distribution Management System) of C-DAC under National Health Mission (NHM). Indicative specification of Bar Code Scanner received from CDAC is as follows:

**TECHNICAL SPECIFICATIONS**

Sl. No.	Item Code No.	Items Specification	Compliance (Yes/No)
1	<b>Physical Characteristics:</b>	<p><b>Dimensions:</b>            Corded : 6.5 H x 2.6 W x 3.9 D ; H x 6.6 c.m , W x 9.9 cm            Cordless : 6.9 H x 2.6 x W x 3.5 x D x 17.5 ; H x 6.6 cm , W x 9.0 cm            Presentation Cradle : 2.8 H x 3.7 W x 4.8 D,h X 9.4 cm , W x 12.2cm</p> <p><b>Weight :</b>            Corded : 5.7 oz / 161.6            Cordless : 7.5 oz / 214            Presentation Cradle : 5.2 oz / 151</p> <p><b>Input Voltage :</b>            4.5 to 5.5 VDC Host Powered ; 4.5 to 5.5 VDC External Power Supply</p> <p><b>Current:</b>            Corded Operating Current at Normal Voltage (5.0V); 250mA (typical). ( Note: Auto-Aim and illumination on Acquiring Image)            Corded Standby Current (Idle) at Nominal Voltage (5.0V); 150 mA (typical). ( Note: Auto-Aim)            Presentation Cradle &amp; Micro USB USB Cable: 500 mA (typical)            Standard USB; 1100 mA (typical) BC 1.2 USB.</p> <p><b>Supported Host Interfaces:</b>            USB, RS232, Keyboard Wedge, TGCS (IBM) 46XX over RS485.</p> <p><b>Keyboard Support:</b>            Supports more than 90 international keyboards.</p> <p><b>User Indicator:</b>            Direct Decode Indicator, Good decode LEDs; Rear View LEDs;            Beeper ( adjustable tone &amp; volume)</p>	
2	<b>Performance Characteristics:</b>	<p><b>Motion Tolerance (Handheld):</b> Up to 5 in./13 cm per second for 13 mil UPC.</p> <p><b>Swipe Speed (Hands Free):</b> Up to 30.0 in/76.2 cm per second for 13 mili UPC.</p> <p><b>Light Source:</b> Aiming Pattern: Linear 624nm Amber LED.</p> <p><b>Illumination:</b> 645nm Super Red LED.</p> <p><b>Image Sensor:</b> 640 x 480 Pixels.</p> <p><b>Minimum Print Contrast:</b> 25% minimum reflective difference.</p> <p><b>Skew / Pitch / Roll Tolerance:</b> +/-65` ; +/-65` ; 0-360`.</p> <p><b>Minimum Element Resolution:</b> Code 39 – 4.0 mili ; Code 128 – 4.0 mili ; Data Matrix – 6.0 mili , QR Code – 6.7 m</p>	

3	<b>User Environment</b> :	<p><b>Operating Temperature:</b> 8 Imagers: 32.0` to 122.0` F/0.0` to 50.0`C.Presentation Cradle:32.0` to 104.0` to 40.0`C</p> <p><b>Storage Temperature:</b> -40.0` to 158.0`F/-40.0` to 70.0`C</p> <p><b>Humidity:</b> 5 % to 95% RH, non-condensing.</p> <p><b>Drop Specification:</b> Designed to withstand multiple drops at 5.0 ft./1.5 m to concrete.</p> <p><b>Tumble Specification:</b> Designed to withstand 250 tumbles in 1.5 ft./5 m tumbler1.</p> <p><b>Environmental Sealing:</b> IP52.</p> <p><b>Electrostatic Discharge:</b> ESD per EN61000-4-2,+/-15 KV Air , +/-n8KV Direct , +/- 8 KV Indirect.</p> <p><b>Ambient Light Immunity:</b> 0 to 10,000 Foot Candies / 0 to 107,600 L.</p>	
4	<b>Radio Specifications:</b>	<p><b>Bluetooth Radio:</b> Standard Bluetooth Version 4.0 with BLE, Direct line of sight in open air. Class 2: Minimum 30 ft. (10.0 M) and up to 300 ft.( 100.0 M) when paired with CR2278 cradle. Environmental factors may impact results. Serial Port &amp; HID Profiles; output power adjustable down from 2.0 dBm in 8 steps.</p>	
5	<b>Battery:</b>	<p><b>Battery Capacity / Battery Type:</b> 2400 mAH LI-ion Battery.</p> <p><b>Scans Per Battery Charge:</b> 110,000 scans at 60 scans per minute or 50,000 scans at 10 scan per minute.</p> <p><b>Operating Time Per Full Charge:</b> 84.0 Hrs.</p> <p><b>Charge Time (from Empty):</b> 14 Hour shift Charges/Full Charge Hour.</p> <p><b>Standard USB:</b> 14 Hour Shift hours; 4 Full Charges: 17.</p> <p><b>BC1.2 USB:</b> 14 Hour Shift Hours: 1 Full Charge Hours: 5.</p> <p><b>External 5V Source:</b> 14 Hour Shift Hours: 1 Full Charge Hours: 5.</p> <p><b>Micro USB:</b> 14 Hour Shift Hours: 1 Full Charge Hours: 7.</p> <p><b>BC1.2 Micro USB:</b> 14 Hour Shift Hours: 1 Full Charge Hours: 4.</p>	
6	<b>Regulatory:</b>	<p><b>Electrical Safety:</b> EN 60950-1 2ed + A11 + A1 + A12 + A2:2013,IEC 60950-1 2ed + A1 + A2 + A2, UL 60950-1, CAN/CSA-C22.2 No. 60950-1.07</p> <p><b>Environmental:</b> RoHS EN 50581.</p> <p><b>LED Safety:</b> IEC 62471.</p> <p><b>IT Emission:</b> EN 55032 (Class B).</p> <p><b>IT Immunit:</b> EN 55024.</p> <p><b>Harmonic Current Emissions:</b> EN 61000-3-2.</p> <p><b>Voltage Fluctuations &amp; Flicker:</b> EN 61000 -3-3.</p> <p><b>Radio Frequency Devices:</b> 47 CFR Part 15, Subpart B , Class B.</p> <p><b>Digital Apparatus:</b> ICES-003 issue 6, Class B.</p>	
7	<b>Cordless Accessories:</b>	CR2278 Presentation Cradle, Spare Battery, Micro USB Cable.	

8	<b>Decode Capabilities:</b>	<p><b>Input Voltage Range:</b> 4.5 to 5.5 VDC Host Powered; 4.5 to 5.5 VDC External Power supply.</p> <p><b>1D:</b> Code 39, Code 128, Code 93, Coda bar/NW7, Code 11, MSI Plessey, UPC/EAN, I 2 of 5, Korean 3 of 5, GS1 Data Bar, Base 32(Italian Pharma).</p> <p><b>2D:</b> PDF 417, Composite Codes, TLC-39, Aztec, Data Matrix, Maxi Code, QR Code, Micro QR, HanXin, Postal Codes.</p>	
9	<b>Utilities &amp; Management:</b>	<p><b>123 Scan:</b> Programs scanner parameters, upgrades firmware, provides scanned barcode data and prints reports.</p> <p><b>Symbol Scanner SDK:</b> Generates a fully-featured scanner application, including documentation, drivers, test utilities and sample source code.</p>	
10.	<b>Decode Range (Typical):</b>	<p><b>Code 39: Resolution:</b> 5 mil Near .2in/.5cm Far 6.0in/15.2 cm</p> <p><b>Code 128: Resolution:</b> 5 mil Near .6in/1.5 cm Far 4.0in/10.1 cm</p> <p><b>PDF 417: Resolution:</b> 6.7 mil Near .8in/2.0 cm Far 5.7in/14.5 cm</p> <p><b>UPC: Resolution</b> 13 mil (100%) Near .5in/1.3 cm Far 14.5 in/36.8 cm</p> <p><b>Data Matrix:</b> Resolution 10 mil Near 3in/8 cm Far 6.2in/15.7 cm</p> <p><b>QR: Resolution:</b> 20 mil Near .0in/.0cm Far 11in/27.9 cm.</p>	

**FINANCIAL BID**

**Bihar State Electronics Development Corporation Financial Bid**  
**For**  
**BARCODE SCANNER**

Name of Bidder: - \_\_\_\_\_

Address for Correspondence:- \_\_\_\_\_

Sl. No.	Item Name	Make	Model	Base Unit Price	GST in %	GST tax in Amount	Total Unit Price with One year warranty	Additional One year Annual rate of Comprehensive AMC of One year (in % terms of total unit price)
A	B	C	D	E	F	G	Rs. H= E+G	I
1	Barcode Scanner							

Note:-

1. Bidder will quote lowest value in coat, it will be declared successful. However, they will have to provide the AMC at the lowest rate (in %) discovered in tender quoted by any vender.
2. For consideration of the financial bid, it is mandatory to provide all the required information, otherwise bid will be rejected.
3. Bidders must have to quote in all columns, it is mandatory. Otherwise bid will be rejected.
4. If Successful bidder refuses to accept PO letter, whatever be the reasons, BSEDC may forfeit their EMD.
5. Above quoted rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in Bihar.
6. If BSEDC finds that registered OEM's are selling optional items at lower price in other places, then difference money has to be deposited to BSEDC.

Authorized Signatory Name

**SEAL**

Date:-

Place:-



**ANNEXURE (B)- SITE NOT READY (SNR) CERTIFICATE**

1.	Agency / OEM Name	
2.	Project Name	
3.	Purchase Order No. & date	
4.	Equipment Name	
5.	Date of delivery	
6.	Date of 1 <sup>st</sup> Visit for installation	
7.	Site not ready reason	
8.	Tentative date of site being ready for Installation	
9.	Contact detail of vendor for getting equipment installed, if site get ready.	
10.	Certificate	There is no delay on the part of vendor in getting the equipment installed
11.	Name of User/ BSEDC/ Department Official site in-charge:  Designation: Contact No.:  Signature: (with official seal)  Date:	

**ANNEXURE (D)- BANK GUARNTEE FORMAT FOR EMD**

To,

**The Managing Director  
Bihar State Electronics Development Corporation Limited  
Government of Bihar  
BELTRON Bhavan, Shastri Nagar,  
Patna**

Whereas ..... (hear in after called "the Bidder") has submitted is Bid dated ..... (date of submission of Bid) for Selection of agency for Procurement, Supply and maintenance of **BARCODE SCANNER** and AMC for additional 1 year in terms of the Tender dated ..... issued by the Managing Director of Bihar State Electronics Development Corporation Limited, Patna. (here in after called "the Bid").

Whereas as per Clause \*\*\*\*\* Section \*\*\*\*\* of the Bid, the Bidder is required to furnish a Bank guarantee as Earnest Money Deposit from a scheduled commercial bank (Bank Guarantee)

In consideration of the fact that the Bidder is our valued customer and the fact that he has submitted the Bid, we, (name and address of the bank), (here in after called "the Guarantor bank"), has agreed to bind ourselves, our successors, and assigns to irrevocably issue this bank Guarantee and guarantee as under

NOW THIS GUARANTEE WITNESS:-

1. If the Bidder
  - a) withdraws its Bid proposal during the period of Bid validity specified by the Bidder on the Technical Proposal Cover Letter; or
  - b) having been notified of the acceptance of its Bid by the Managing Director, Bihar State Electronics Development Corporation Limited during the period of Bid Proposal validity:
    - i. fails or refuses to enter into the contract; or
    - ii. fails or refuses to furnish the performance guarantee, in accordance with the Terms of Reference of the Tender document issued to the Bidders.

The Guarantor Bank shall immediately on demand pay the Managing Director, Bihar State Electronics Development Corporation Limited without any demur and without the Managing Director, Bihar State Electronics Development Corporation Limited having to substantiate such demand a sum of Rs ..... Laksh (.....only) (Guaranteed Amount).

2. The Guarantor Bank will make the payment of the Guaranteed Amount forthwith on the demand made by the Managing Director, Bihar State Electronics Development Corporation Limited, now with standing any objection or dispute that may exist or arise between the

Managing Director, Bihar State Electronics Development Corporation Limited and the Bidder or any other person.

3. The demand of the Managing Director, Bihar State Electronics Development Corporation Limited on the Guarantor Bank for the payment of the Guaranteed Amount, shall be deemed as the final proof of fulfillment of the conditions stipulated in (1) above.

4. This Guarantee shall be irrevocable and shall not be discharged except by payment of the above amount by us to the Managing Director, Bihar State Electronics Development Corporation Limited and our liability under this Guarantee shall be restricted to the Guaranteed Amount being Rs. .... ( . only)

5. If it is necessary to extend this Guarantee on account of any reason whatsoever, we undertake to extend the period of the Guarantee on the request of the Bidder under intimation to the Managing Director, Bihar State Electronics Development Corporation Limited.

6. To give full effect to the Guarantee contained herein, the Managing Director, Bihar State Electronics Development Corporation Limited shall be entitled to act as if the Guarantor Bank is the Principal debtor in respect of claims against the Bidder and the Guarantor Bank hereby expressly waives all its rights of surety-ship and other rights, if any, which are in any way inconsistent with any of the provisions of this Guarantee.

7. Any notice by way of demand or otherwise may be sent by special courier, telex, fax, registered post or other electronics media to our address as afore-said and if sent by post, shall be deemed to have been given to us after expiry of 48 hours when the same has been posted.

8. Our liability under this Guarantee will continue to exist until a demand is made by the Managing Director, Bihar State Electronics Development Corporation Limited in writing or up to and including One Hundred and Eighty (180) days after the period of the bid Proposal validity, i.e. up to \_\_\_\_\_ **2021**, and any demand in respect thereof should reach the Bank not later than the above date.

Dated ..... this ..... day ..... **2021**

Yours faithfully,

For and on behalf of the ..... Guarantor Bank.

(Signature)

Designation

(Address and Common Seal of the Bank)

**ANNEXURE (E)- TEMPLATE FOR PRE-BID CONFERENCE****QUERIES/CLARIFICATIONS**

RFP purchase receipt no.:-

Date:

Name of the Bidders:

Address:

Telephone Nos:

Fax No:

Mobile No:

Email ID:.

Sl. No.	Page No. in the RFP	Section No.	Clause No.	Particulars of the query/clarification	Remarks
01					
02					
03					
04					
05					

Authorized Signatory

Designation

(If the queries/clarifications are submitted through Email, the bidder should send the queries/clarifications through official Email IDs only).